



WEST BOROUGH
PRIMARY SCHOOL

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Headteacher Mrs Ashley Crittenden BEd Hons NPQH

Monday 1st April 2019

Dear Parents and Carers,

Parent Voice Surveys

The views of parents and carers about our school are very important to us. They help us know what we do well, but also help us to make our school even better.

For this reason, we send out a survey on an annual basis.

Previous feedback, together with that of the pupils, has led to the following changes and improvements:

- ✓ **Home Learning** – greater choice and options for our older pupils with no more than one 'project' style home learning a term
- ✓ **Communication** – far more information on our website, a new communication tool, ParentMail is now used. Other forms of communication include texts, TLCs, letters home, class assemblies, topic reports and letters
- ✓ **School Meals** – Feedback has been taken by Principals and their menu adapted accordingly. Another member of staff has been employed to speed up service at lunchtime. Over 300 hot meals are served a day!
- ✓ **Pupil Voice** – Our school council now focuses on learning and each class holds a weekly Class Forum. This ensures pupil views are listened to and actioned immediately. The Learning Council now meets more regularly and their impact focusses around the School Improvement Plan.

The survey is now available online and completely confidential. It will be open from 1st -5th April and can be accessed [here](#). You can easily access the survey on a tablet or Smart phone.

We are looking for honest responses to evaluate what the school is doing well and to make improvements for the future. Your views are very important to us as we aim to work in partnership with parents and carers.

Please remember we can only use your responses if:

- *You include your child's year group – please tick all relevant year groups*
- *You have answered all the questions*

Thank you for your time.

Yours sincerely,

Mrs A Crittenden
Headteacher